



QUESTIONS AND ANSWERS FOR 2019 SINGAPORE-CAMBRIDGE GCE A-LEVEL EXAMINATION RESULTS RELEASE

1 How can I help the school if I am collecting results slip & certificate in school?

Print the **travel declaration form** (on the college website) and complete it for submission to the school staff on duty and subsequently take your temperature.

2 Which venue do I go to collect my results slip & certificate in school?

CLASS	VENUE
18A01	C101
18A02	C101A
18A03	C102
18A04	C103
18A05	C103A
18A06	C104
18A07	C105
18S01	C201
18S02	C202
18S03	C203
18S04	C204
18S05	C205
18S06	C301
18S07	C302
18S08	C303
18S09	C304
18S10	C305
18S11	C401
18S12	C402
18S13	C403
18S14	C404
18S15	C405
18S16	D101
18S17	D102
18S18	D103
18S19	D201
18S20	D202
18S21	D203
18S22	D301
18S23	D302
18S24	D303
18S25	D401
18S26	D402
18S27	D403
18S28	G101

3	<p>Can I ask somebody to collect my results slip & certificate on my behalf?</p> <p>No. For the release of 2019 A-Level Examination Results, all candidates regardless of whether they are in Singapore or overseas, will be able to access their results online via SEAB's result release system from 3 pm.</p>
4	<p>Can I collect the hardcopy of my results slip & certificate on another day?</p> <p>For school candidates who wish to receive their hardcopy results but are unable to do so on the day of the A-Level results release, they can contact their school who will advise them on suitable arrangement to collect their results subsequently.</p>
5	<p>Who do I contact for on queries for appeal of A level results / repeating JC2?</p> <p>Ms Sunarfa sunarfa_supaah@moe.edu.sg (6285 7008 extension 315)</p>
6	<p>How do I download the digitalized certificates?</p> <p>How do students download their digitalised certificates</p> <hr/> <ul style="list-style-type: none"> • For Singapore Citizens/Permanent Residents : <ol style="list-style-type: none"> 1) Download the OpenCerts file (Json format) from the MySkillsFuture portal, or the MySkillsFuture mobile application onto the computer 2) Open a web browser window and go to https://opencerts.io 3) Drag and drop their OpenCerts file into the OpenCerts Viewer at https://opencerts.io • For International students who are unable to collect hardcopy result slips and require one for university application : <ol style="list-style-type: none"> 1) Write to SEAB (seab_gce_admin@seab.gov.sg) to request for digitalised certificate. 2) The student will then receive an email that contain instructions, password format and a OpenCerts file protected by a password. He/She will need to enter the password and save the OpenCerts file to the local drive of the computer. 3) To view the file, open a web browser window and go to https://opencerts.io; drag and drop their OpenCerts file into the OpenCerts Viewer at https://opencerts.io <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <ul style="list-style-type: none"> • The digitised examination results are secured with tamper-resistant encryptions, and they can be verified online by the employers / institutions using the Open Certs platform, accessible at opencerts.io. • The steps to verify the examination results by the employers/institutions can be found on the SkillsFuture Singapore's FAQs. • Candidates can simply send their OpenCerts file together with the opencerts.io link to the employers/institutions. </div>